

Crisis Only Utilization Rates Per Client by Race/Ethnicity

Operational Definition: Average number of crisis service hours per client receiving crisis only services in a Fiscal Year by Race/Ethnicity.

Operational Measure: This is calculated by dividing the total number of crisis only hours of service by the number of clients receiving crisis only services in a Fiscal Year by Race/Ethnicity.

Formulas:

$$\frac{\text{Number of crisis only outpatient hours in Fiscal Year}}{\text{Number of clients receiving outpatient crisis only services in Fiscal Year}}$$

{ Asian/Pac. Islander, Afr. American, Caucasian, Hispanic, Nat. American }

Discussion: This table shows the amount of crisis only mental health services received by different race/ethnic groups. Statewide, the average number of crisis only mental health services has declined over the 3 years.

Data Notes:

- Crisis services are defined as services reported by RSNs to the MHD using codes contained in the Medicaid State Plan Modality Crisis Services.
- King RSN included 24-hour crisis services in their reporting of crisis services, which inflated the number of crisis-only services in CY2003. This inconsistency has been corrected, but impacted FY03 and half of FY04.
- Race/ethnicity is calculated using the MHD-CIS data elements of ethnicity and Hispanic origin. If a client is reported as Hispanic, then the client is counted as Hispanic and their race is not reported.
- If a client has more than one ethnicity or Hispanic origin value reported within the Fiscal Year, then the most recent value is used.
- The category other/unknown includes the following Race/ethnicity categories: missing or unknown, other, or more than one race reported.
- Population numbers by race/ethnicity are taken from Washington State's Office of Financial Management (OFM) estimates, which are based on the 2000 Census (<http://www.ofm.wa.gov/pop/default.asp>). At the time of this report, 2005 estimates were not available, so 2004 numbers were used.

Crisis Only Utilization Rates Per Client by Race/Ethnicity

Race/Ethnicity	FY-2003			FY-2004			FY-2005		
	Served	Total Hours	Avg. Hours	Served	Total Hours	Avg. Hours	Served	Total Hours	Avg. Hours
African Americans	1,473	40,786	27.7	1,499	24,084	16.1	1,308	8,508	6.5
Asian/Pacific Islanders	295	13,031	44.2	324	2,399	7.4	327	1,354	4.1
Caucasians	12,726	135,489	10.6	13,041	78,036	6.0	14,472	54,983	3.8
Hispanics	830	2,508	3.0	890	4,932	5.5	1,045	3,279	3.1
Native Americans	489	3,095	6.3	536	2,453	4.6	541	1,937	3.6
Other/ Unknown	2,331	6,393		3,927	16,288		3,782	11,936	
Total Served	18,144	201,302	11.1	20,217	128,192	6.3	21,475	81,997	3.8

